



ServiceNow[®]

Tools/Products

ionsales

Introducing ionSales...a simplified sales management application that extends your investment in ITSM and Customer Service Management (CSM). Built on the ServiceNow Platform

Website

TracerNow

A ServiceNow® version of CAIs ITSM Tool Tracer ([see above](#)). Currently in development.

Training/Consultancy/Support for ServiceNow®

CAI ServiceNow practice spans the following capabilities:

- Implementations
- Remote Platform Support
- Application Development
- Authorized Training Provider
- User Training/Education
- MSP Customer support